


Case Study

Nottinghamshire Healthcare 
NHS Trust

Successful migration to Microsoft Exchange 2000 at Rampton hospital leads to upgrade for whole trust.

“We have used ANS Group for a number of years for consultancy on our Novell systems and have always found their services to be first class. The Exchange project was no exception, the project was delivered on time and with no problems. Their project management team kept us informed every step of the way.”

James Smith, IT Manager, Rampton hospital

Company Background

Rampton hospital provides a high secure service for male and female patients with a mental illness and or personality disorder from Northern and Yorkshire, Eastern, London and Trent regions.

Over 1400 staff are employed at Rampton, of which 450 require access to the IT systems including e-mail.

The Challenge

The existing e-mail system was no longer capable of providing the functionality required by an expanding organisation like Rampton Hospital. It was necessary to replace this with a more up to date system that was capable of synchronising with the wider trust's system.

The Solution

ANS Group proposed to replace the existing system with Windows 2000 and Exchange 2000 Server. Exchange 2000 had the added advantage that it also gave native support to X.400 and SMTP out of the box. In addition, it also provided the capability to scale beyond the existing user numbers and be able to synchronise with a shared Compaq Cluster, based at the Healthcare Trust site. This cluster will support in excess of 6000 users.

As not all users would have a PC of their own, a vital element of the solution was a Web access interface that would allow users to easily access their e-mail through a browser. The migration path was implemented to ensure that the old and new systems ran in parallel for a period, this enabled the support of coexistence during the project and had the minimum impact on all users of the system.

The solution employed by ANS Group utilised Microsoft Windows 2000 and Microsoft Exchange 2000 Server.

Business Benefits

As a result of the success of the project, ANS Group was commissioned to migrate over 6000 users at the main Nottinghamshire Healthcare trust from Exchange 5.5 to Exchange 2000. In addition they were asked to design an Active Directory for the whole trust. This design included the integration of existing systems which depended heavily on Citrix MetaFrame, another area in which ANS Group have extensive expertise and experience.

Business Challenges... Technology Solutions